

HOSPITAL

Understanding End Buyers

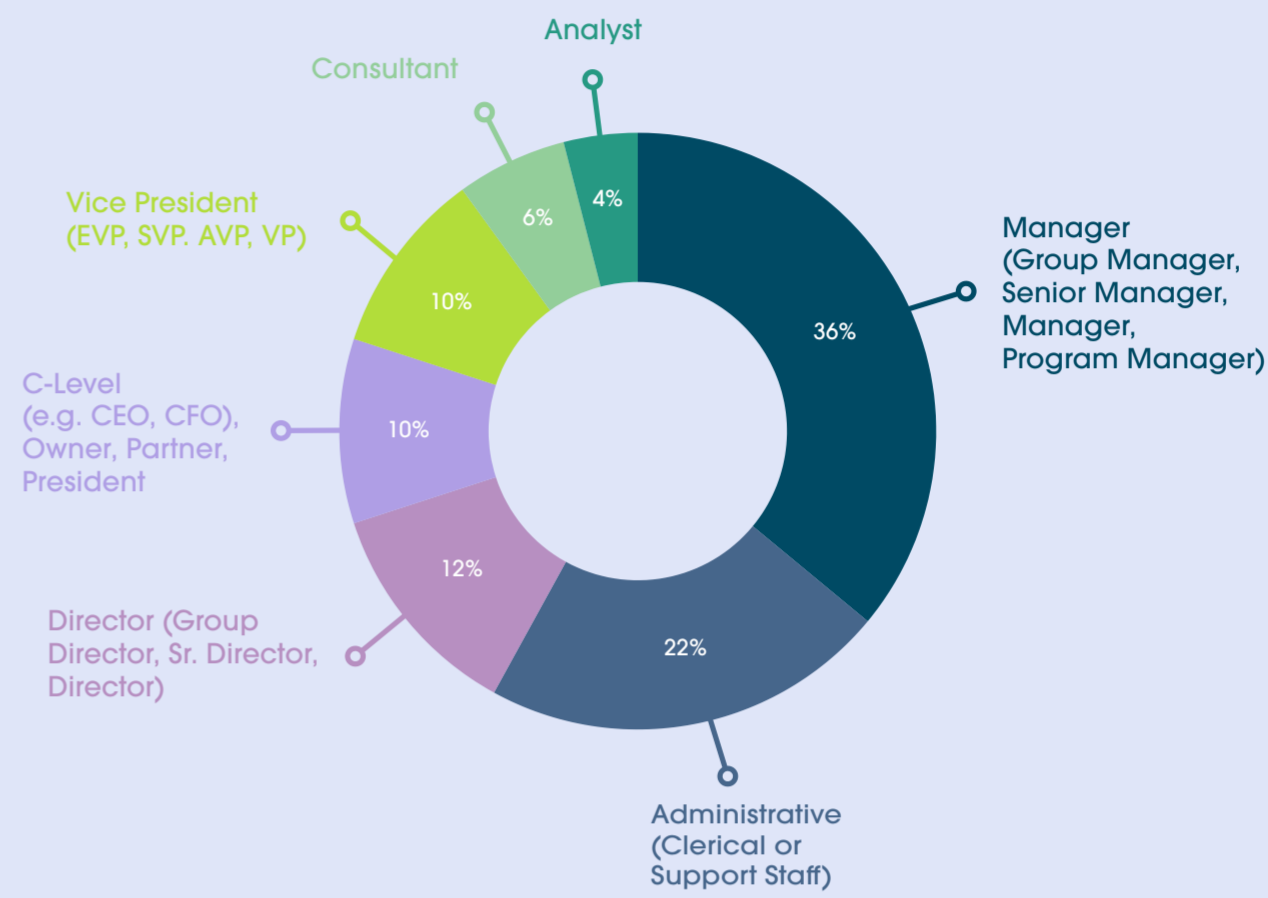
Healthcare Industry 2024 Consumer Study

Insights into promotional product trends from decision-makers across the healthcare industry, featuring a comprehensive analysis of North American markets

Demographics

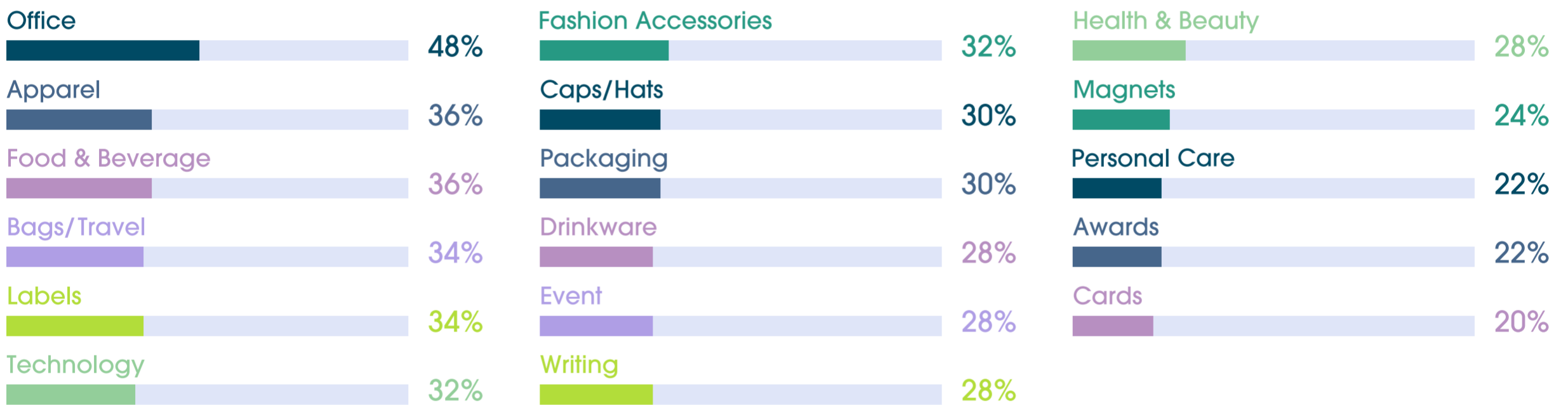
Job Title

Most decision-makers are in management roles, indicating that strategic and tactical decisions are heavily influenced by mid- to upper-level management.



Popular Product Categories

Understanding End Buyers' Preferences



68%

of end buyers purchase promotional products on either a monthly or quarterly basis.

40%

of end buyers are willing to increase their spending on promotional products during times of economic prosperity.

72%

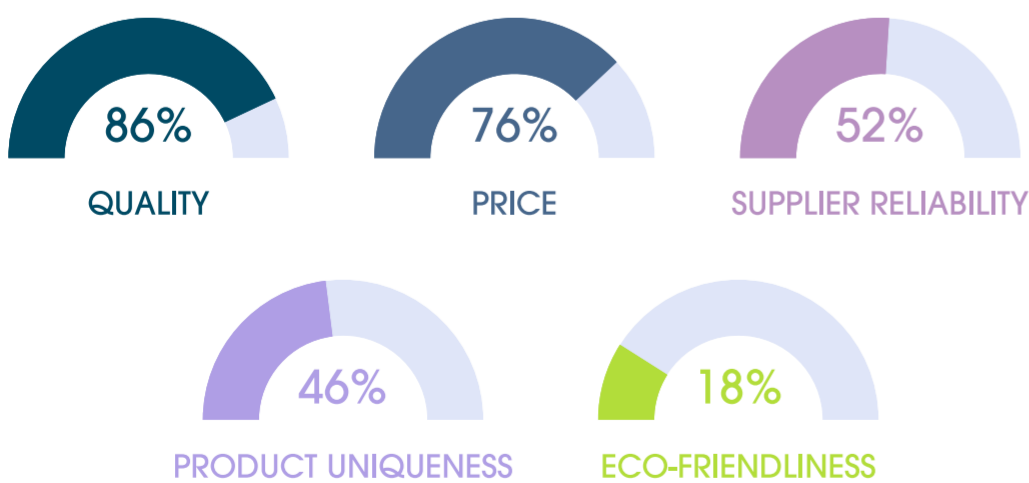
of end buyers prefer to use online platforms for their purchases due to their convenience and accessibility.

66%

of end buyers' promotional product orders fall in the \$500 to \$5,000 range.

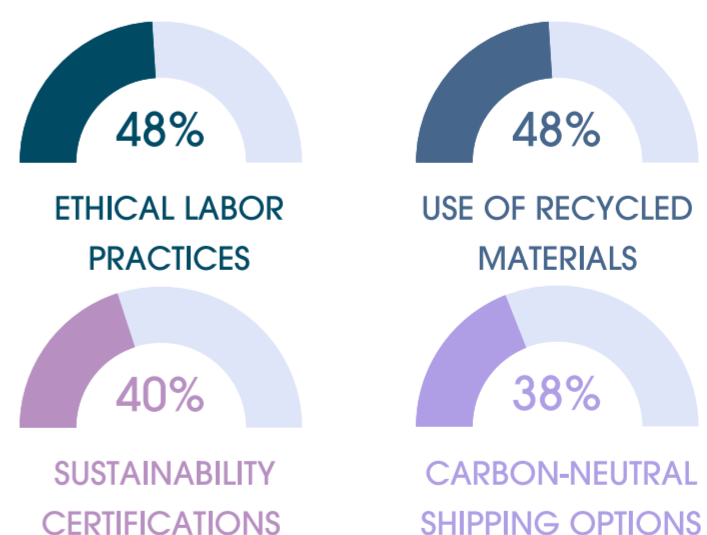
Product Selection

What Influences Buyer Choices



Embracing Sustainability

Key Practices Buyers Look For



76%

of end buyers are satisfied with the quality of promotional products they receive from their primary source.

58%

of end buyers consider customer retention as a top factor in measuring the effectiveness of the promotional products they use.

40%

of end buyers believe distributor support and customer service are very important when they purchase promo products.